

INSURANCE

2023 QLD INSURANCE INTENSIVE

AWAKENS



PROGRAM

04.05.23

CALILE HOTEL, 48 JAMES ST, FORTITUDE VALLEY

BARISTA SPONSOR



LANYARD SPONSOR



SESSION SPONSORS



SILVER SPONSORS



NATIONWIDE EXPERTS



EXHIBITOR SPONSOR



W E L C O M E

On behalf of the Australian Insurance Law Association (AILA) Queensland committee, welcome to this year's Insurance Intensive 'INSURANCE AWAKENS'.

The 2023 Intensive, being held in AILA's 40th birthday year, features both immediate and emerging topics as we explore how they affect and impact our industry today and into the future.

The program features market shocks, cyber and data security, analytical tools in litigation, medical causation, fraud, personal injury, longtail market movements, ethics and more.

We are delighted to be joined by our keynote speaker The Honourable Patrick Keane AC, former Justice of the High Court of Australia and former Chief Justice of the Federal Court of Australia.

The program provides a full day of insurance industry and legal education with the sessions covering a balance of market analysis, substantive law, ethical challenges and strategic thinking, followed by drinks and canapes and networking at The Calile Hotel.

AILA is extremely grateful for the very generous and important support of our sponsors for this year's Intensive, without which this event could not be held.

On behalf of the Intensive Organising Committee, I extend my thanks to our presenters and session chairs, all of whom have kindly donated their time and effort to share their knowledge and experiences with us.

This event and program would not be possible without the Intensive Sub-Committee, and I thank them for their hard work and dedication, which I trust will leave all our delegates well equipped with a new understanding and knowledge for the year ahead.



SARAH TUHTAN
AILA QLD State President

2023 QLD COMMITTEE

ELIZABETH BAINBRIDGE-BROWN | STACEY BOULTON | ALEX CANAVAN
SAM COOPER | MEGAN DANIEL | CHAU DONNAN | JACK FAIRWEATHER
EMMA FITZGERALD | BERREN HAMILTON | KEVIN HOLYOAK | NHU HUYNH
LIANA ISAAC | ALEXANDRA KING | MONIQUE MOLONEY | MATT O'DONNELL
OLGA SASHKO | BRETT SOLOMON | YOLANDA SUAREZ

INFORMATION & REGISTRATION

TIMING

Registration 7:45am to 8:15am

Program* commences 8:15am

Drinks & Canapes 4:50pm to 7:00pm

*Speakers and topics may be subject to change

CPD POINTS

Participants can receive CPD points for their attendance in the following areas:

- 5 Substantive Law & 1 Ethics points (total 6 points in accordance with QLS requirements)
- 6 ANZIIF
- 6 NIBA

DRESS CODE

The dress code for the Intensive is smart-casual.

DIETARY REQUIRMENTS


Please notify the AILA Office of any dietary requirements during the registration process or at least five days prior to the Intensive.

REGISTRATION

Register online via the AILA website www.aila.com.au


MEMBERS	NON-MEMBERS/ FRIEND OF AILA	YOUNG PROFESSIONALS & INDUSTRY
EARLY BIRD - \$275.00	EARLY BIRD - \$350.00	EARLY BIRD - \$330.00
STANDARD	STANDARD	STANDARD
\$310.00 (FROM 27 APRIL 2023)	\$400.00 (FROM 27 APRIL 2023)	\$370.00 (FROM 27 APRIL 2023)

PROGRAM


7:15am	REGISTRATION, REFRESHMENTS & NETWORKING	
SESSION ONE		
8:15am	Intensive Welcome	
8:30am	Session Welcome 	PAUL BIRKETT Partner Jensen McConaghy Lawyers
8:40am	Keynote: Insurance lawyers and their insurer clients must prepare for uncertainty as insured risks become unusually perilous.	THE HONOURABLE PATRICK KEANE AC
9:10am	Market Shocks and an Insurance Awakens! Peter Plustwik, Dispute Resolution Manager - ANZ at Lloyd's will discuss a range of market shocks and how this has led to an insurance awakening. Peter will focus on how the insurance market has responded in a post pandemic world to a variety of local and global challenges including the increased severity of major weather events and catastrophes, affordability, geopolitical conflict, and the emergence of cyber risk.	PETER PLUSTWIK Dispute Resolution Manager ANZ Lloyds Commercial Division
9:40am	New Digital Age: An ICA cyber insurer member's perspective on data security and privacy reforms Colin Pausey, Chief Operating Officer at Emergence Insurance Group, a leading Cyber underwriting agency and ICA cyber insurer member, will discuss developments in privacy reforms following the increase in cyber risk and high-profile data breaches in the last 12-months. Colin will also consider cyber security essentials, the anatomy of a cyber claim and common disclosure issues faced by corporate insureds and the flow on effect this has for underwriting.	COLIN PAUSEY Chief Operating Officer Emergence Insurance
10:10am	MORNING TEA & NETWORKING	

PROGRAM

SESSION TWO

10:30am	Session Welcome 	
10:40am	Emerging Analytical Tools in Litigation How can developments in data science be used to analyse complex issues that arise in insurance litigation? Hans will consider cases of fraud, corporate governance, and discrimination which show the potential of data science as an effective tool for developing early case insights and defence strategy.	HANS WEEMAES Director – Economic & Data Analytics Vincents
11:10am	Medical causation – pre-existing injuries	DR MARTIN WOOD Neurosurgeon DR LUCAS MURPHY Psychiatrist
12:10pm	LUNCH & NETWORKING	

SESSION THREE

1:00pm	Session Welcome 	KATE JOHNSTONE Chief Risk Officer, Compliance & Privacy Sedgwick
1:10pm	Fraud, imputation and excusal <ul style="list-style-type: none"> • When does dishonesty become fraud for the purposes of s 56 of the Insurance Contracts Act? • The challenge of proving fraud to a “reasonable satisfaction” when all your evidence is circumstantial • Why is pre and post contractual fraud treated differently? • When can fraud be excused, given the obligations of each party to act with the utmost good faith? • Whose fraud is relevant? When can fraudulent acts and knowledge of fraud be imputed to an insured? • How might a fraud exclusion clause and an obligation to take reasonable precautions in a policy interact? 	SAMANTHA TRAVES Senior Member Queensland Civil and Administrative Tribunal

PROGRAM

1:40pm	<p>Personal injuries claims investigations and surveillance How open lines of communication between defendant lawyers and investigators can contribute to a more practical and thorough investigations, and ultimately, be of a greater benefit in the defence of a claim.</p>	<p>PANEL ROD TREVOR Surveillance Central</p> <p>JOCK CIFUENTES Investigations Manager, Verifact</p> <p>JACINTA LONG Partner, Clyde & Co</p> <p>CHAIR YOLANDA SUAREZ MCL Liability, Sedgwick/AILA QLD Committee Member</p>
2:40pm	AFTERNOON TEA & NETWORKING	
SESSION FOUR		
3:00pm	Session Welcome	<p>MONIQUE MOLONEY Senior Associate Cooper Grace Ward Lawyers/AILA QLD Committee Member</p>
3:10pm	<p>Longtail market movement - a personal injury claims focus Robin Cooper-Driver, Head of Casualty and Specialty Lines ANZ and Head of Financial Lines at Zurich, will give an overview of personal injury issues influencing the long tail lines from an insurer's perspective, including emerging concerns arising from definitions of personal injury in the context of privacy breach, workplace injury exposures, workers compensation recovery actions and rising social inflation and litigation expenses.</p>	<p>ROBIN COOPER-DRIVER Head of Casualty and Specialty Lines, Australia and New Zealand Head of Financial Lines Zurich Financial Services Australia Limited</p>
3:40pm	<p>"I'm Sorry Dave – I'm afraid I can't do that." Ethics in the age of AI</p>	<p>ALISON HALY Mediator and Independent Legal Consultant Haly & Co</p>
4:40pm	Wrap Up & Close	
4:50pm	DRINKS, CANAPES & NETWORKING UNTIL 7:00PM	